

5th Leadership and Command of Multi-Agency Critical Incidents Seminar

Dates: 21-22 October 2014

Location: Swaledale Mountain Rescue Team Base, Catterick Garrison N. Yorks DL93EH.

"Consistent and challenging approaches to tease out your understanding of leadership and control. A superb course!", "Thought provoking and stimulating" - Feedback from the previous Seminar.

The effective use of leadership and command in critical incidents is essential for anyone who has to motivate, direct and coordinate others under pressure.

This two-day seminar, delivered by experienced senior leaders, focuses in on 'Human Factors' and the relationship between leadership and command, rather than process. We seek to understand leadership and command in the context of multi-agency working, where differing cultural priorities present a significant challenge for motivating people and controlling critical incidents. This seminar, therefore, complements JESIP and represents excellent CPD for leaders



Key Learning Points.

Decisions, Direction and Motivation. Thinking under pressure and how people are motivated to act in 'Wicked' and 'Critical' situations.

The Leadership, Leaders and Leading. Exploring formal and informal leadership influence, leadership styles and behaviours.

Command and Control. Understanding command authority, direction and control of critical incidents.

Teams. Exploring the function of interdependent high performance teamwork.

Communication. Feedback, feedforward, briefing and listening skills.

Stress. Understanding the effect of stress on yourself and others.

Method. The majority of the seminar will use scenario based table-top exercises and real examples to draw out the relationship and meaning of leadership and command.

Delegates. The seminar is ideal for people who have tactical level management responsibilities for operational teams, acting as the basis for continued professional development. It is also of real value to leaders wishing to broaden their experience and learn more about leadership influence.



Book Now - £150

To book your place contact Tim Cain at: <http://www.timcainleadership.co.uk/contact-us/>

Or call on 07713740578.